

## USER AGREEMENT

with the licensee ordering the provision of services on the site.

This License Agreement (hereinafter - the Agreement) is made between INDIVIDUAL ENTREPRENEUR Chepuryaev Alexey Aleksandrovich (hereinafter - the Licensor), represented by INDIVIDUAL ENTREPRENEUR Chepuryaev Alexey Aleksandrovich, acting on the basis of OGRNIP 315246800037207 and Internet User, hereinafter - the Licensee (the term within this agreement is identical to the term Licensee in accordance with the Russian Civil Code) regarding the provision of license rights to use the Software for Computers "CSGO Boosters website" (hereinafter the Site). The Site is available on the Internet at <https://csgo-boosters.com>, and is a computer program that allows Users to access the functionality of the Site.

By visiting the pages of the Site, registering on the Site, the Licensee unconditionally agrees with this Agreement, which regulates the rules of using the Site.

The right holder of the Site is INDIVIDUAL ENTREPRENEUR Chepuryaev Alexey Alexandrovich, INN 246511869265, OGRNIP 315246800037207, address Krasnoyarsk, 9 Malyarovo 45, Krasnoyarsk, Russia. Krasnoyarsk, 45a 9 Maya, kv. 77, owning the rights to the site.

The definitions used in this Agreement:

"Licensor" - INDIVIDUAL ENTREPRENEUR Chepuryaev Alexey Alexandrovich, INN 246511869265, OGRNIP 315246800037207.

"Licensee" - any person who accepts this Offer;

"Software" - a database, which is an aggregate of information about Customers' Requests, systematized using machine learning and artificial intelligence algorithms so that these Requests can be found and processed by an electronic computing machine;

"Booster" - a person who provides services to Licensee's Requests on the Site;

"Service" - the actions of the Booster to purchase a service aimed at achieving a virtual rank or other achievements in the Game, in accordance with the price list of the Site, rendered at Licensee's Request on the Site;

"Site" is an information resource on the Internet, which has a unique URL address and is a set of interconnected web pages, united on a thematic basis, and intended for publication of information on the Internet. The term can be used in the text of the offer both in singular and plural. The primary address of the Site is <https://csgo-boosters.com>.

"Personal Area (PA)". - section on the Website, created to display necessary information for the Licensee, including such criteria as details of mutual settlements, notifications, statistical data, reports and other information in real time, and also provides the possibility of remote interaction of the Parties under the Agreement, available to the Licensee after authorization on the Website using the Licensee's login and password;

"Statistics data" - data of the automated accounting systems of the number of access rights to the Licensor's software granted to the Licensee, which may contain information for calculating the cost and other information related to the process of execution of the Agreement in electronic form;

"Reporting period" - a period during the term of use of the right of access to the Software, equal to a calendar month. At that, the first reporting period shall be the time period from the date of acceptance of the Agreement to the end of the relevant calendar month, and the last reporting period shall be the time period from the start date of the relevant calendar month to the date of expiry or termination of the Agreement. The report is provided in the form of a purchase history in the Personal Area.

"Personal Account" is a unique identifier of the Licensee, which is used for a single cumulative accounting of the number of Software access rights granted to the Licensee, information about the Licensee's payments. The Personal Account is technological in nature and does not have the status of a current or bank account;

"Depositing funds to the Personal Account" - a payment by the Licensee to the Licensor's current account, or making a payment using a bank card, or electronic payment systems - PayPal, and other electronic payment systems acceptable for conducting settlements on the website.

Other terms may be used in the Agreement which are not defined in this section and shall be interpreted in accordance with the text of the Agreement.

If there is no unambiguous interpretation of a term in the text of the Agreement, the interpretation of the term should be followed:

in the first place - as defined on the Site;

in the second place - developed on the Internet.

## 1. STATUS OF THE AGREEMENT

1.1 The Agreement defines the terms of use of the Website, the rights and obligations of the Licensee, the Booster and the Licensor, as part of providing the Services to the Licensee. The subject of the Agreement is the granting by the Licensor to the Licensee of a non-exclusive license to use the Website on the terms and conditions of the Agreement. The license is provided on an "as is" basis. Licensor does not guarantee the performance of the Website at any particular time.

1.2 Acceptance of the Agreement by Licensee (acceptance in the meaning of Article 438 of the Civil Code of the Russian Federation) is passing the procedure of registration on the Website. At the same time registration on the Website takes place only in case of payment for the service ordered by the Licensee.

1.3 Acceptance of the Agreement means unconditional acceptance by the Licensee of all its provisions, including all of its integral parts (annexes), and he understands the essence and content of the Agreement provisions, including the obligations imposed on him, in accordance with the Agreement. In case of disagreement with the provisions of the Agreement in whole or in part, the Licensee is obliged to immediately stop using the Site on all devices, in all Internet browsers.

1.4 By accepting the Agreement the Licensee confirms that he is an adult and legally capable person, who has the right to independently perform legally significant actions, including transactions in his interests. In case the Licensee uses the Site without reaching the age and/or capacity, the Licensor does not bear any responsibility for the damage, caused or possible damage, both to the Licensee and any third parties, which may be caused by the actions of the Licensee.

1.5 The Licensor has the right to change the Agreement unilaterally by publishing its new version on the Website in the public domain. By continuing to use the Website after the new edition of the Agreement is published, the Licensee agrees with the changes made to the Agreement, and he undertakes to familiarize himself with the new editions of the Agreement. No special notification to the Licensee about changes in the Agreement and/or its integral parts is required.

1.6 The Licensor has the right to unilaterally change (modify) the Website in order to improve its consumer properties. Special notice of such changes to the Licensee is also not required.

1.7 The Licensee's personal data is processed in accordance with the privacy policy, which is an integral part of the Agreement, located at <https://csgo-boosters.com/privacy-en.pdf>.

## 2. SUBJECT MATTER OF THE AGREEMENT

2.1 The Licensor undertakes to:

2.1.1 Provide Licensee with the ability to register on the Site without charge.

2.1.2 to transfer to the Licensee under this Agreement in personal and non-transferable right to use the Site as a result of intellectual activity on the basis of a simple non-exclusive license, limited by the functionality of the Site. The license to use the public sections of the Site is transferred to the Licensee free of charge and is valid in all countries of the world. The license is considered to be granted to the Licensee from the moment of acceptance of the Agreement.

2.1.3. Provide technical support for the Site;

2.2 The Licensor has the right to engage third parties to perform its obligations under the Agreement while remaining responsible to the Licensee for their actions.

2.3 The Licensor grants the Licensee the right to use the Website in order to organize the interaction between the Licensee and the Booster, as part of the execution of the order on the Website.

2.4 By using the Site the Licensee confirms his consent to the fact that the services of the Booster are provided to him on a paid basis. At the same time the agreed list of additional services can be provided free of charge. The services on a fee-free basis are provided by Boosters in accordance with the selected option of payment for the Service (the number of Boosters providing the service, privacy, urgency, raising and fixing the request in the request ribbon) in automatic mode using the Software.

2.5 The Software is provided on an "as is" basis. Licensor does not provide any warranty with respect to the error-free and uninterrupted operation of the Software or its individual components and/or functions, the compliance of the Software with specific goals and expectations of the Licensee, does not guarantee the reliability, accuracy, completeness and timeliness of the information provided through it, and does not provide any other guarantees not expressly set forth in the Agreement.

2.6. The Licensor shall not be liable for any direct or indirect losses resulting from the use or impossibility to use the Website or the Software and/or damages caused to the Licensee and/or third persons as a result of the use, non-use or impossibility to use the Website or the Software or its individual components and/or functions, including due to possible errors or failures of the Website or the Software, except the cases directly provided by the legislation.

2.7. All trademarks, names and other objects protected by copyright are used on the Website solely for the purpose of clearly indicating the intention and nature of the services provided through the Website.

2.8 The relationship arising under the Agreement between the Licensor and the Licensee cannot be regarded as a relationship within the framework of providing information services by the Licensor to the Licensee under its Requests. Boosters responding to Licensee's Requests are not in an employment relationship with Licensor and are not employees of Licensor. Licensee itself interacts with Boosters in a direct bilateral relationship.

### 3. REGISTRATION AND USE OF THE SITE

3.1 No fee is charged for registering on the Site as a Licensee.

3.2 In order to register, the Licensee shall specify in the specific form on the Site his data in the form of a variant of address, telephone, e-mail address, a self-selected password and re-enter it. The password must consist of 6-32 characters. Subsequently, the Licensee may change his password to the account independently and at any time.

3.3 After entering the required data, the Licensee shall be assigned a personal account and the right to form Requests on the site.

3.4 For further authorization on the Website the Licensee shall enter the email address specified during registration as a login and password.

3.5. In case of loss of the password, access to the Site can be restored by contacting the Licensor via the feedback form: [https://csgo-boosters.com/users/password\\_resets/new](https://csgo-boosters.com/users/password_resets/new).

3.6. The Licensee may delete his account on the Site at any time by sending a corresponding application to the Licensor also via the feedback form.

3.7 Registration on the site is possible only when ordering a paid service on the site. Until the moment of ordering the services the registration on the site is not made. Registration takes place at the same time as ordering a paid service on the site.

### 4. FINANCIAL RELATIONS

4.1 Paid services provided by the Website are governed by this agreement.

4.2 The Licensor is not a representative of the Licensees who publish their Requests on the Website in order to receive the Service from the Booster, nor of the Boosters who respond to the Requests and provide the Service, so it cannot be responsible for any financial obligations arising between the two.

4.3 If any disputes arise, the Licensor assumes the role of Arbitration and resolves the matter in favor of the Licensee or the Booster after a full review of the disputed situation

4.4 The Licensee accepts the condition that he is forbidden to upload files, photos and other files infected by viruses and other malicious programs to the pages of the Website. In case of violation of this condition the Licensor has the right to delete the Licensee's account and all the files uploaded by the Licensee.

4.5 In addition, the Licensee accepts the condition that it is forbidden to download any content that violates the legislation of the Russian Federation.

4.6 Payment for the paid options of the placed Requests in the general line of Requests is made according to the Licensor's price list with the Licensee's right to choose the options. Transaction losses due to payment for options are incurred by the Licensee and are paid by him/her independently according to the rates of the payment system (bank) through which the payment is made.

## 5. PAYMENT PROCEDURE

5.1 Access to the functionality and databases of the Site on the basis of this License Agreement shall be deemed to be granted by the Licensor from the moment of providing the Licensee with access to the full functionality of the Site during the period of the license.

5.2 The Licensee, registered on the Site, pays for the ordered services in accordance with the prices of the Site.

5.3 The Licensee who has placed the Request on a reimbursable basis shall be obliged to pay for such Request, after which it will appear in the relevant section of the Site. In this case the Licensee has the right to attach additional materials to its Request.

5.4 Responses to Requests by Boosters are given within 2 days. The time of performance of services is set by agreement of the parties.

If within 8 hours after the request has been answered the Licensee has the right to get a refund by contacting the site administration.

5.5 Payment for the services rendered on the Site by the Booster is made by the Licensee through the settlement and banking service provided by third parties.

5.6 No interest is charged on the amount of prepayment.

5.7 Consideration of Licensee's requests for refunds for the service, the quality of which the Licensee is not satisfied with, are considered by the Licensor on an individual basis. They are satisfied if the Licensor considers that the service provided was of inadequate quality: contains an error, was not fully performed or was not performed in accordance with the deadlines. In this case, the absence of a guarantee of success or the inability to achieve a positive result for the Licensee is

not grounds for recognizing the service as substandard. By ordering services on the website, including after exercising the right of return guarantee, the Licensee agrees to these rules.

5.8 In case the Licensee has paid money, but has not used the services of the Site Boosters, these funds can be refunded. For the refund the Licensee has to send the Application to the Website Support Service indicating the Licensee's registration data, payment details and enclosing the copies of the documents which confirm the payment and indicating that the refund is to be made. Refunds are available only for funds paid not earlier than 14 calendar days prior to the date of application for a refund. The said application is considered by the Licensor within 3 working days, after the expiry the Licensee will be informed about the decision on the Application and if the Licensee has a positive consideration, the funds will be refunded. The funds, the refund of which is approved will be returned using the same payment method that was used to make the payment.

5.9 In order to counteract the commission of offenses, as well as at the request of third parties responsible for the movement of funds (banks, payment systems and others) the Licensor has the right to make a temporary blocking of funds and/or refuse the Licensee to return the funds.

## 6. USE OF ELECTRONIC SIGNATURE

6.1 By virtue of Section 5, Paragraph 2 of the "Electronic Signature Act", a simple electronic signature is an electronic signature, which, by the use of codes, passwords or other means, confirms the fact of formation of the electronic signature by a certain person. Thus, any actions of the Licensee using the login and password to the account or to the Licensee's e-mail address indicated on the Website (electronic signature key) confirms the fact of formation of a simple electronic signature directly by the Licensee.

6.2 Electronic documents, messages and information signed with a simple electronic signature shall be deemed equivalent to documents in hard copy signed with a handwritten signature.

6.3 The Licensee undertakes to keep his electronic signature confidential (not to share his login and password from the account or provide access to his e-mail to third parties) and is fully responsible for its safety and individual use, choosing the way of its storage and restriction of access to it independently.

6.4 In case of unauthorized access to the username and password from the account and/or his e-mail, their loss or disclosure to third parties, the Licensee shall immediately inform the Licensor about this by sending an e-mail from the e-mail address specified in his account or from another e-mail address with his identification data.

## 7. INTELLECTUAL PROPERTY

7.1 All trademarks, names and other objects protected by copyright are used on the site solely for the purpose of clearly indicating the intention and nature of the services provided through the site.

7.2 Under this Agreement the Licensee is granted a personal non-exclusive and non-transferable right (license) to use the software of the Site (functionality and databases), provided that neither the Licensee himself, nor any other persons assisted by him will

copy or modify the software;

create programs derived from the software;

penetrate into the software in order to obtain the software codes;

sell, assign, lease, transfer to third parties in any other form the rights to the software provided to the Licensee under the Agreement, as well as modify the services, including for the purpose of obtaining unauthorized access to them.

7.3 At the same time the Licensee is personally responsible for any Content or other information, which he uploads or otherwise communicates to the public (publishes) on the Site or with its help. The Licensee has no right to upload, transfer or publish the Content on the Website, if it does not possess the relevant rights to perform such actions, acquired or transferred to it in accordance with the legislation of the Russian Federation.

7.4 The Licensor may, but is not obliged to, examine the Website for the presence of the forbidden Content and may delete or move (without warning) any Content or users at its own discretion, for any reason or no reason, including without limitation moving or removing Content which, in the opinion of the Licensor, violates the Agreement, the legislation of the Russian Federation and/or may violate the rights, cause harm or endanger the safety of other persons.

7.5. By posting its Content on the Website, the Licensee grants the Licensor the right to make copies of its Content in order to streamline and facilitate the publication and storage of the User's Content on the Website.

## 8. LIMITATION OF RESPONSIBILITY

8.1. The Licensee understands and unconditionally agrees that he uses the Site and the rights granted by Licensor under the Agreement solely at his own risk and that the Site and the rights of use are provided to the Licensee on an "as is" and "as available" basis, namely, Licensor does not represent or warrant that

- the rights of use will meet Licensee's requirements;

- the rights of use will be uninterrupted, timely, secure and error-free;

- any information obtained by Licensee as a result of using the services will be accurate and reliable;

- defects in the operation or functionality of any software within the Site will be corrected within the time period expected by the Licensee.

8.2 The Licensee agrees that the Site meets its requirements at the time of acceptance of the Agreement and will meet them thereafter.

8.3 The Licensor guarantees the availability of the Site for 99% of the time per month, except for the time required for the maintenance and preventive maintenance of the Site. This warranty does not include cases where the Site has become unavailable due to the fault of third parties (hosting providers, telecom operators, etc.).

8.4 In no circumstances shall the Licensor or its representatives be responsible before the Licensee or before any third persons for any indirect, accidental, unintentional damage, including loss of profit or lost data, damage to honor, dignity or business reputation, caused by the use of the Website, the contents of the Website or other materials to which the Licensee or other persons had access through the Website, even if the Licensor warned or pointed to the possibility of such damage.

## 9. FINAL PROVISIONS

9.1 All the disputes or disagreements which may arise between the parties of the Agreement shall be resolved in the pretrial order by means of negotiations, sending letters of claim. The deadline to respond to a claim is thirty (30) working days. Licensee's claims are accepted and considered by Licensor only in writing.

9.2 If an agreement for any reason is not reached in the course of pre-trial settlement, the dispute arising from the relationship of the parties under the Agreement shall be considered by the court at the location of Licensor.

9.3 The law of the Russian Federation shall apply to the relations between the parties to the Agreement. Acceptance of the Agreement by a foreign User means that the text of the Agreement is clear to him and he does not need a translation. If a translation is needed, foreign Users undertake to have it translated into the language they need at their own expense. In the event of discrepancies between the Russian and foreign versions of the Agreement, the Russian version shall take precedence.

9.4 An integral part of the Agreement is the "Privacy Policy", a link to the current version:

<https://csgo-boosters.com/privacy-en.pdf>.

## 10. CIRCUMSTANCES OF INSUPERABLE FORCE

10.1 The Parties shall be exempted from liability for non-performance or improper performance of obligations under the Agreement, if it is a result of force majeure circumstances arising after the signing of this Agreement.

10.2 Force majeure means such extraordinary circumstances, which the Parties, based on their reasonably understood capabilities, could not prevent, including but not limited to the following: natural disasters (fire, flood, earthquake, etc.), military actions, issuance of acts by public authorities or administration, provided that these circumstances make it impossible to perform or duly perform obligations under this Contract.

10.3 Circumstances of insuperable force must be confirmed by documents of competent state authorities. The period of performance of contractual obligations will be extended for the duration of the above-mentioned circumstances.

10.4 The Party which has violated its obligations under the Agreement due to the force majeure circumstances shall immediately inform the other Party in writing about the beginning and termination of the above circumstances, but in any case not later than 3 (three) working days after their beginning and termination. Failure to timely notify of the force majeure circumstances shall deprive the Party



concerned of the right to be released from liability for partial or full failure to perform obligations under this Agreement due to the above circumstances.

10.5 If the above circumstances continue for more than 1 (one) month, each Party has the right to unilaterally withdraw from the Contract. In this case, the Contract shall be terminated at the moment when the other Party receives a notice of unilateral withdrawal from the Contract. In this case, the Parties shall make mutual settlements.

## 11. OTHER CONDITIONS.

11.1 Correspondence of the Parties concerning execution of the Contract may be carried out by e-mail.

The contacts of the Licensor are specified in the Licensor's data section.

The contact details of the Licensee shall be specified by the latter when accepting this offer.

11.2 In case of changes in certain provisions of the Agreement, the Licensor shall have the right to notify the Licensee by e-mail specified in the procedure specified in clause 12.1 of the Agreement. The parties have agreed that the documents or notifications received by email or posted in the Licensee's Personal Office as well as scanned copies of the documents received by email shall be legally binding.

11.3 This Agreement shall enter into force from the date of acceptance of the offer (acceptance) by the Licensee. The place of this Agreement is the Russian Federation, Krasnoyarsk. The terms of this offer are effective indefinitely until revoked or modified by Licensor.

11.4 For all the rest, that is not covered by this agreement, the parties shall be governed by the current legislation of the Russian Federation.

### Licensor information

INDIVIDUAL ENTREPRENEUR Chepuryaev Alexey Alexandrovich, INN 246511869265, OGRIP 315246800037207